

ATA Technical Support Hotline

Access to software support resources for ATA's Siemens Digital Industries Software customers
ATA Engineering is a value-added reseller (VAR) of Siemens software and test hardware



In 2023, ATA's hotline was rated as "outstanding" by our customers.

Contact Our Support Team Online

Monday–Friday | 5 AM – 5 PM PST

<https://www.ata-e.com/software/technical-support-hotline>

Phone: 877-ATA-4CAE (877-282-4223)



Not yet a Siemens software customer?

Explore our complimentary Femap trial to find out if our products align with the needs of your team.

<https://www.ata-e.com/software/siemens-plm-software/simcenter-femap>

What Software Products and Services Are Offered by ATA Engineering?

Our Software Products

- NX
- Simcenter Femap
- Simcenter STAR-CCM+
- Simcenter Nastran
- Simcenter 3D
- Simcenter Amesim
- Simcenter FLOEFD
- Simcenter HEEDS
- Simcenter Test & Measurement
- Teamcenter and Teamcenter X
- Fibersim
- Solid Edge

Our Software Services

- Creators of the official Simcenter Nastran training materials and the leading North American provider for Simcenter Nastran training courses.
- Facilitators of local Femap Symposia hosted at ATA's offices nationwide.
- First-authorized and dominant Siemens VAR for Simcenter testing hardware and software.
- Hosts of quarterly software webinars showcasing valuable features and tools available across our entire range of Siemens software products.



ATA's hotline service is staffed by experienced engineers who use Siemens CAD and CAE tools every day, giving our hotline unmatched expertise.

How Can ATA Engineering's Software Hotline Resolve Your Technical Inquiries?

- ATA Siemens support hours – With offices on both the east and west coast, our dedicated ATA Siemens software support team operates Monday through Friday, ensuring comprehensive coverage for 12 hours each day.
- Access to Siemens software experts – Our software hotline is staffed by passionate Siemens software enthusiasts who are experts in implementing these software methods, processes, and tools.
- Connect via email, virtual meetings and screenshares, or phone – Our subject-matter experts are committed to providing swift solutions to resolve your software inquiries.
- Siemens Support Center – ATA is your designated first line of support, while facilitating support from the Siemens Support Center when necessary, such as for licensing-related issues or enhancement requests.
- Our partnership with Siemens – We maintain a direct connection with the Siemens development teams, allowing us to handle requests and collaborate with Siemens to address bug reports or implement necessary tool enhancements.

ATA Software Customers Receive Access to Our Best-in-Class Software Technical Support Hotline